

PATHWAY

BUSINESS & ADMINISTRATIVE SERVICES

Retail Salespersons | Medical Secretaries | Customer Service Representatives | Training & Development Specialists | Human Resources Specialists | Management Analysts | General & Operations Managers

CAREER TECHNICAL COURSES

- Career Connections (7th or 8th)
- Business Foundations (7th-12th) Semester
- Fundamentals of Business & Administrative Services (9th-10th)-Semester
- Human Resource Management (9th-12th)
- Office Management (9th-12th)
- Business & Administrative Services Capstone 12

COLLEGE CREDIT **OPPORTUNITIES**

Students who demonstrate proficiency in career tech courses in approved secondary programs can receive college credit for their approved coursework.

INDUSTRY CREDENTIAL OPPORTUNITIES

CPR First Aid - 1 Point

Google Ads - 3 Points

Google Analytics - 3 Points

Leadership Excellence - Student - 3 Points

Lean Six Sigma Yellow Belt - 3 Points

Lean Six Sigma Green Belt - 6 Points

Microsoft Office Specialist - Access - 3 Points

Microsoft Office Specialist - Excel - 3 Points

Microsoft Office Specialist - Outlook - 3 Points

Microsoft Office Specialist - PowerPoint - 3 Points

Microsoft Office Specialist - Word - 3 Points

OSHA-10 - 1 Point

Rise Up Customer Sales & Service - 6 Points

Rise Up Retail Industry Fundamentals - 6 Points

The Business Retail: Operation & Profit - 6 Points

Custo Trail

*May 2022 State Occupational Employment and Wage Estimates for Ohio

Retail Salespersons | \$33,080

Medical Secretaries | \$38,520

Customer Service Representatives | \$40,910

Training & Development Specialists | \$63,610

Human Resources Specialists | \$68,650

Management Analysts | \$94,970

General & Operations Managers | \$111,070







CAREER CONNECTIONS

In this course, students investigate how classroom learning translates into marketable skills. Through hands-on learning and local business involvement, students will engage in career-related experiences to acquire basic skills in various career fields. This provides students with tangible experiences to begin career decision making. Teachers have the flexibility to select career fields related to Ohio's in-demand jobs represented in the community.



BUSINESS FOUNDATIONS

This is the first course for the Business and Administrative Services, Finance, and Marketing career fields. It introduces students to specializations within the three career fields. Students will obtain knowledge and skills in fundamental business activities. They will acquire knowledge of business processes, economics, and business relationships. Students will use technology to synthesize and share business information. Employability skills, leadership, communications, and personal financial literacy will be addressed.



142000

FUNDAMENTALS OF BUSINESS & ADMINISTRATIVE SERVICES

This is the first course specific to the Business and Administrative Services career field. It introduces students to the specializations offered in Business and Administrative Services. Students will obtain fundamental knowledge and skills in general management, human resources management, operations management, business informatics and office management. They will acquire knowledge of business operations, business relationships, resource management, process management, and financial principles. Students will use technological tools and applications to develop business insights.



142035

HUMAN RESOURCE MANAGEMENT

Students will develop human resources strategies to obtain, retain, and effectively use talent throughout the organization. Students will utilize technology to create job applications, job descriptions, and job profiles to support the talent acquisition process. They will learn to recruit applicants, administer employment assessments, conduct background investigations, and make and communicate hiring decisions. Students will also develop employee handbooks and establish performance improvement processes. Rewards and recognition practices, relationship management and compliance will be addressed.



142005

College Credit
CTAPS001
3 Credit Hours

OFFICE MANAGEMENT

Students will apply techniques used to manage people and information in a business environment. Students will learn to build relationships with clients, employees, peers, and stakeholders and to assist new employees. They will manage business records, gather and disseminate information, and preserve critical artifacts. They will also examine contracts, internal controls, and compliance requirements. Business office tools and applications will be emphasized.



142045

BUSINESS & ADMINISTRATIVE SERVICES CAPSTONE

The capstone course provides opportunities for students to apply knowledge, attitudes and skills that were learned in a Business and Administrative Services program in a more comprehensive and authentic way. Capstones often include project-/problem-based learning opportunities that occur both in and away from school. Under supervision of the school and through community partnerships, students may com-bine classroom learning with work experience. This course can be delivered through a variety of delivery methods including cooperative education or internship.