

# **HOSPITALITY &** TOURISM

Hotel, Motel & Resort Desk Clerks | Recreation Workers | Tour & Travel Guides | Travel Agents | Chefs & Head Cooks | Lodging Managers | Food Service Managers

# CAREER TECHNICAL COURSES

7	
8	Career Connections (7th or 8th)
9	Hospitality Fundamentals (9th-12th)
10	Event and Food Planning (10th-12th)  Travel & Adventure Planning (10th - 12th)
11	Front Office Management & Operations (10th - 12th)  Catering & Banquet Service Operations (10th - 12th)  Hospitality Management (10th - 12th)
12	Hospitality & Tourism Capstone

# **COLLEGE CREDIT OPPORTUNITIES**

Students who demonstrate proficiency in career tech courses in approved secondary programs can receive college credit for their approved coursework.

# INDUSTRY CREDENTIAL OPPORTUNITIES

ServSafe Workplace - 1 Point ServSafe Food Handler - 1Point ServSafe Allergen - 1Point ServSafe Person in Charge - 2 Points ServSafe Manager - 3 Points

The Business Retail: Operations & Profit - 6 Points

Rise Up Customer Sales & Service - 6 Points

Rise UP Retail Industry Fundamentals - 6 Points

CPR First Aid - 1 Point

OSHA - 10-Hour Training - 1 Point Lean Six Sigma Yellow Belt - 3 Points Lean Six Sigma Green Belt - 6 Points

Leadership Excellence - Student - 3 Points

Ohio Driver's License - 1 Point





Employment and Wage Estimates for Ohio

Hotel, Motel & Resort Desk Clerks | \$26,620

Recreation Workers | \$29,550

Tour & Travel Guides | \$30,540

Travel Agents | \$40,580

\*May 2022 State Occupational

Chefs & Head Cooks | \$50,640

Lodging Managers | \$60,490

Food Service Managers | \$63,320







#### CAREER CONNECTIONS

In this course, students investigate how classroom learning translates into marketable skills. Through hands-on learning and local business involvement, students will engage in career-related experiences to acquire basic skills in various career fields. This provides students with tangible experiences to begin career decision making. Teachers have the flexibility to select career fields related to Ohio's in-demand jobs represented in the community.



College Credit

CTCF002

### HOSPITALITY FUNDAMENTALS

This first course in the career field will introduce students to culinary arts, foodservice operations, lodging, travel and tourism. Students will obtain knowledge of customer service principles and examine the impact of cultural, historical, social and technological developments on key segments of the industry. They will also apply safety and sanitation techniques to prevent and control injuries, illnesses and diseases in the workplace. Business law, employability skills, leadership and communications will be addressed.



### **EVENT AND FOOD PLANNING**

Students will design and organize meetings and events. They will analyze risks, identify needs and develop strategies for achieving event goals. Students will also set up event facilities, manage event activities and evaluate event success. Other topics addressed in the course include menu development, customer service, people management, simple food production, sales and marketing.



#### TRAVEL AND ADVENTURE PLANNING

Students will apply knowledge of travel destinations, tourist attractions and events of interest to plan and coordinate travel and tourism activities for customers. They will analyze cultural, historical and environmental factors impacting travel and tourism; examine challenges, opportunities and trends associated with the industry; and develop strategies for promoting travel and tourism. Social media marketing, brand positioning, marketing research and employability skills will also be addressed.



### FRONT OFFICE MANAGEMENT & OPERATIONS

Students will develop knowledge and skills needed in the lodging industry. Students will perform front-office procedures such as reserving rooms, checking guests in and out, and orienting guests to the lodging property. They will also maintain guest rooms and public areas, develop a housekeeping plan, and establish a schedule for facilities maintenance. In addition, site safety and sanitation, customer service, people management, employability skills, leadership and communications will be emphasized.



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# **CATERING & BANQUET SERVICE OPERATIONS**

Students will design and manage catering and banquet operations. They will recommend types of food functions and food-and-beverage services to clients, create menus for special occasions and events, and determine financial requirements. Students will hire, train, and supervise staff; manage event logistics, operations and service providers; and oversee dining room operations. Customer service; food, equipment and site safety; and high-volume food production will also be addressed.



### HOSPITALITY MANAGEMENT

Students will plan, organize, and monitor day-to-day lodging operations. They will use technology to maintain guest room status and accounts, manage lodging property finances, conduct marketing research, and communicate with current and prospective guests. Property sales, property management, people management and strategic planning will also be addressed.



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2 Credit Hours

## HOSPITALITY & TOURISM CAPSTONE

The capstone course provides opportunities for students to apply knowledge, attitudes and skills that were learned in the program in a more comprehensive and authentic way. Capstones often include project/problem based learning opportunities that occur both in and away from school. Under supervision of the school and through community partnerships, students may combine classroom learning with work experience. This course can be delivered through a variety of delivery methods including cooperative education or apprenticeship.

